

LIST OF PUBLIC INFORMATION OFFICERS AND APPELLATE AUTHORITIES

UNDER THE RIGHT TO INFORMATION ACT, 2005

B) ELECTRIC SUPPLY BRANCH

Sr. No.	Name of the Department	Public Information Officers Address & Telephone No.	Appellate Authorities Address & Telephone No.
1	AMES'S OFFICE (Establishment matter of Electric Supply Branch)	Senior Administrative Officer (Electric Supply) 6th Flr., Multistoried Bldg., Accommodation Road, Mumbai – 400001 Tel. No. 022-22799558 Ext. 558 Email: ames@bestundertaking.com	Assistant Administrative Manager (Electric Supply) 6th Flr., Multistoried Bldg., Accommodation Road, Mumbai – 400001 Tel. No. 022-22799558 Ext. 558 Email: ames@bestundertaking.com
2	VIGILANCE (SOUTH)	Senior Administrative Officer, Vigilance(ES) South, 3rd floor, Multi-Storied Building, Colaba Depot, MUMBAI-400005. Tel.No.22799731 Email : devigsouth@bestundertaking.com	Superintendent Engineer, Vigilance(ES) South, 3rd floor, Multi-Storied Building, Colaba Depot, MUMBAI-400005. Tel.No.22799576 Email : devigsouth@bestundertaking.com
3	VIGILANCE (NORTH)	Administrative Officer, Vigilance(ES) North, 4 th floor, New Ancillary Buliding, Waddala Bus Depot, Opp. Dr. Ambedkar College, Wadala, MUMBAI – 400 031. Tel.No.022-24172725, 7208940654 Email : devignorth@bestundertaking.com	Superintendent Engineer, Vigilance(ES) North, 4 th floor, New Ancillary Buliding, Waddala Bus Depot, Opp. Dr. Ambedkar College, Wadala, MUMBAI – 400 031. Tel.No.022-24172725, 7208940654 Email : devignorth@bestundertaking.com
4	PLANNING NETWORK	Assist. Administrative Officer Planning Network, Plot No.149/150, 4th floor, Backbay Veej Bhavan, Gen. J. Bhosale Marg, Near to Nariman Point Fire Brigade Office, Backbay Reclamation, Nariman Point, MUMBAI – 400 021. Email : aaopl@bestundertaking.com Tel. No. 8097584800	Superintendent Engineer Planning Network, Plot No.149/150, 4th floor, Backbay Veej Bhavan, Gen. J. Bhosale Marg, Near to Nariman Point Fire Brigade Office, Backbay Reclamation, Nariman Point, MUMBAI-400021. Email : splnw@bestundertaking.com Tel. No. 8097584800
5	PLANNING (MATERIALS)	Superintendent Engineer (Planning Materials), Plot No.149/150, 3rdfloor, Backbay Veej Bhavan, Gen. J. Bhosale Marg, Next to Nariman Point Fire Brigade Office, Backbay Reclamation, Nariman Point, MUMBAI – 400021. Tel. No.022-22811254 Email : depim@bestundertaking.com	DIVISIONAL ENGINEER (PLANNING MATERIALS), Plot No.149/150, 3rdfloor, Backbay Veej Bhavan, Gen. J. Bhosale Marg, Next to Nariman Point Fire Brigade Office, Backbay Reclamation, Nariman Point, MUMBAI – 400021. Tel. No.022-22811254 Email : depim@bestundertaking.com
6	MATERIALS TESTING & STANDARDS	Assist. Administrative Officer (MTS), 1st floor, Bijlee Bhavan, Kussara Bunder Road,Near Mazgaon Dock, Mazgaon, MUMBAI _ 400 010, Tel No. 8097584822 Email : demts@bestundertaking.com	Assistant Engineer (MTS) 1st floor, Bijlee Bhavan, Kussara Bunder Road, Near Mazgaon Dock, Mazgaon, MUMBAI _ 400 010, Tel No. 8097584826 Email : demts@bestundertaking.com
7	CUSTOMER CARE ('A'WARD)	Assist. Administrative Officer (P), Customer Care 'A' Ward, Electric House, 1st floor, Shahid Bhagat Singh Marg, colaba, MUMBAI-400001 Tel No. 22799514 Email:deccaward@bestundertaking.com	Superintendant Engineer Customer Care 'A' Ward ElectricHouse,1stfloor,Shahid Bhagat Singh Marg, Colaba, MUMBAI -400 001 Tel No. 22799406 Extn.406 Email:deccaward@bestundertaking.com
8	CUSTOMER CARE ('B'WARD)	Assist. Administrative Officer, Customer Care 'B' Ward Ground floor, BEST Bhavan, BEST Marg, MUMBAI-400001 Tel.No. 022-22799598 Email; igreccbward@bestundertaking.com	Superintendant Engineer Customer Care 'B' Ward Ground floor, BEST Bhavan, BEST Marg, MUMBAI-400001 Tel.No. 022-22799517 Email; deccbward@bestundertaking.com

9	CUSTOMER CARE ('C'WARD)	Assist. Administrative Officer, Customer Care 'C' Ward Vidyet Building 3rdfloor, Opp. G.T. Hospital, Pathakwadi, Mumbai -400002. Mob. No. 9833776912 Email: deccward@bestundertaking.com	Superintendent Engineer Customer Care 'C' Ward Vidyet Building 3rdfloor, Opp. G.T. Hospital, Pathakwadi, Mumbai -400002 Tel.No. 9029379074 Email:deccward@bestundertaking.com
10	CUSTOMER CARE ('D'WARD)	Assist. Administrative Officer, Customer Customer Care 'D' Ward Tardeo Bus Station, 2NDfloor,Near Navjeevan Society R.S. NimkarMarg, MUMBAI -400008. Tel.No.7304456162 Email: deccdward@bestundertaking.com	Superintendent Engineer Customer Care 'D' Ward Tardeo Bus Station, 3rd floor,Near Navjeevan Society, R.S. Nimkar Marg, MUMBAI-400008. Tel.No.7208836091 Email:deccdward@bestundertaking.com
11	CUSTOMER CARE ('E'WARD)	Assist. Administrative Officer, Customer Care 'E' Ward Printing Press Building, 2ndFloor,MorlandRoad, Mumbai Central Depot, MUMBAI – 400 008. Tel.No. 8657906866 Email:deceward@bestundertaking.com	Divisional Engineer Customer Care 'E' Ward Printing Press Building, 2ndFloor,MorlandRoad, Mumbai Central Depot, MUMBAI – 400 008. Tel.No. 8657906866 Email:deceward@bestundertaking.com
12	CUSTOMER CARE ('F/S'WARD)	Assist.Administrative Officer(P), Customer Care 'F/S' Ward New Ancillary Bldg.,3rd floor, Tilak Road Extn.,Wadala Depot,Wadala, MUMBAI – 400 031. Tel.No.7208971168 24127599 Extn. 715 Email:deccfsward@bestundertaking.com	Superintendent Engineer Customer Care 'F/S' Ward New Ancillary Bldg.,3rd floor, Tilak Road Extn., Wadala Depot,Wadala, MUMBAI – 400 031. Tel.No. 7208971168 Email:deccfsward@bestundertaking.com
13	CUSTOMER CARE ('F/N'WARD)	Assist.Administrative Officer(P), Customer Care 'F/N' Ward NewAncillaryBldg.,6thfloor, Tilak Road Extn., WadalaDepot,Wadala, MUMBAI – 400 031. Tel. No. 8657906869 Email:deccfnward@bestundertaking.com	Superintendent Engineer Customer Care 'F/N' Ward NewAncillaryBldg.,6thfloor, Tilak Road Extn., WadalaDepot,Wadala, MUMBAI – 400 031. Tel. No. 8657906869 Email: sccfn@bestundertaking.com
14	CUSTOMER CARE ('G/S' WARD)	Administrative Officer, Customer Care 'G/S' Ward 4th floor, New Ancillary Bldg., Tilak Road Extn.,Wadala Depot, Wadala, MUMBAI – 400 031. Tel.No.022-24190728, 7208971165 Email:deccfnward@bestundertaking.com	Superintendent Engineer Customer Care 'G/S' Ward 4thfloor,NewAncillaryBldg., Tilak Road Extn., Wadala Depot, Wadala, MUMBAI-400031. Tel.No.022-24190551, 7208971165 Email:deccfnward@bestundertaking.com
15	CUSTOMER CARE ('G/N' WARD)	Assist. Administrative Officer, Customer Care 'G/N' Ward Transportation Engineering Bldg., 2ndfloor, Tilak Road, Khodadad Circle, Dadar, MUMBAI – 400 014. Tel.No. 24146262 Extn.530 igrccgnward@bestundertaking.com	Superintendent Engineer Customer Care 'G/N' Ward Transportation Engineering Bldg., 2ndfloor, Tilak Road, Khodadad Circle, Dadar, MUMBAI – 400 014. Tel.No.24146262 Extn.544 supdtccgn@bestundertaking. com
16	CUSTOMER CARE (SIMHA)	Assist. Administrative Officer, Customer Care (SIMHA), New Ancillary Bldg., 5thfloor, Tilak Road Extn.,Wadala Depot,Wadala, MUMBAI – 400 031. Tel.No. 022 24190710 Email: deccsimha@bestundertaking.com	Superintendent Engineer Customer Care (SIMHA), New AncillaryBldg.,5thfloor, Tilak Road Extn.,Wadala Depot,Wadala, MUMBAI – 400 031. Tel. No. 022 24190647 Email: deccsimha@bestundertaking.com
17	HIGH VALUE CONSUMERS	Divisional Engineer (High Value Consumers), Tardeo Bus Station, 4th floor, Near Navjeevan Society, R.S. Nimkar Marg, MUMBAI-400008 Tel.No. 7304456095 Email : deea@bestundertaking.com	Dy. Chief Engineer Customer Care South Electric House, 2nd floor, Shahid Bhagat Singh Marg, Colaba, MUMBAI-400001 Tel No.22799503/22841675 Email : decces@bestundertaking.com

18	COMPUTER APPLICATIONS	Divisional Engineer (Planning Materials), Plot No.149/150, 3rdfloor, Backbay Veej Bhavan, Gen. J. Bhosale Marg, Next to Nariman Point Fire Brigade Office, Backbay Reclamation, Nariman Point, MUMBAI – 400021. Tel.No.7208970731 Email : deplm@bestundertaking.com	Dy. Chief Engineer (Review Committee), Electric House, 7th Flr., Multistoried Bldg., Accommodation Road, Mumbai – 400001 Tel. No. email : dcerc@bestundertaking.com
19	POWER MANAGEMENT	Divisional Engineer (Power Management), BEST Multi Storied Annex Bldg., 1st floor, Accommodation Road, Colaba, MUMBAI-400001. Tel.No.22828365/ 22799555 Email : depower@bestundertaking.com	Dy. Chief Engineer (Regulatory), BEST Multi Storied Annex Bldg Gr. floor, Accommodation Rd, Colaba Depot, MUMBAI-400001. Tel.No.22853483/22799530 Email : dcemerc@bestundertaking.com
20	PROJECT	ASSISTANT ENGINEER (PROJECT- 1) 2ndFloor, Backbay Veez Bhavan, 149/150, Gen.J.Bhosale Marg, near Nariman Point Fire Brigade Office, Backbay Reclamation, Nariman Point, MUMBAI-400021 Tel.No. 917208975906 Email: depro@bestundertaking.com	DIVISIONAL ENGINEER (PROJECT) 2ndFloor, Backbay Veez Bhavan, 149/150, Gen.J.Bhosale Marg, near Nariman Point Fire Brigade Office, Backbay Reclamation, Nariman Point, MUMBAI-400021 Tel.No. 917208975906 Email: depro@bestundertaking.com
21	CONSTRUCTION	SUPERVISOR (Construction) SewreeReceivingStation, 2nd floor, Annex Bldg., P.Thakre Udyan Bus Terminus, Acharya Donde Marge, Sewree, MUMBAI-400015 Tel.No.7208940829	SUPERINTENDENT (Construction) Sewree Receiving Station, 2nd floor, Annex Bldg., P.Thakre Udyan Bus Terminus, Acharya Donde Marge, Sewree, MUMBAI-400015 Tel. No. 7208940826 Email: vschavan91171@gmail.com
22	TRAINING & INDUSTRIAL ENGINEERING	Assistant Engineer, Training & Industrial Engineering Department Club Road Bldg., 3rd floor, Maratha Mandir Marg, Mumbai Central, Mumbai-400 008. Tel.No. 7208833173 Email: detie@bestundertaking.com	Superintendent Training & Industrial Engineering Department Club Road Bldg., 3rd floor, Maratha Mandir Marg, Mumbai Central, Mumbai-400 008. Tel.No.7208833173 Email: detie@bestundertaking.com
23	METERS	ASSISTANT ADMINISTRATIVE OFFICER (METERS), Technical Training Centre Bldg., 2ndfloor, Wadala Bus Depot, Opp. Dr. Ambedkar College, Tilak Road Extn., MUMBAI-400031. Tel.No.24186353/24164951 24146262 Ext. 571 E-mail: smagte@bestundertaking.com	ASSISTANT ENGINEER (METERS) New Ancillary Bldg., 5th floor, Tilak Road Extn., Wadala Depot, Wadala, MUMBAI – 400 031. Tel.No.24101532/24194200 Ext,681. Email- aemeter2@bestundertaking.com
24	CONSUMER ADVISORY & SERVICES	SUPERINTENDENT (CAS), Vidyal Bldg., 1st floor, Pathakwadi Lane, Opp. G.T. Hospital, Pathakwadi, MUMBAI – 400 002. Tel.No. 8097584890 Email: scas@bestundertaking.com	DY.CHIEF ENGINEER (Distribution South) Vidyal Bldg. 4th flr, Pathakwadi Lane, Opp. G.T. Hospital, Pathakwadi, MUMBAI – 400 002. Telephone no 7208972481 Email: dceds@bestundertaking.com
25	CONSUMERS GRIEVANCES REDRESSAL FORUM	SENIOR ADMINISTRATIVE OFFICER (CGRF), Multi Storied Annex Bldg., Ground floor, Accommodation Road, Colaba, MUMBAI – 400001. Tel.No. 22799528 / 22799535 Email: decgrf@bestundertaking.com	SECRETARY (CGRF), Multi Storied Annex Bldg., Ground floor, Accommodation Road, Colaba, MUMBAI – 400001. Tel.No. 22799528 / 22799535 Email: decgrf@bestundertaking.com; secretarycgrf@bestundertaking.com
26	REGULATORY CELL	DY.CHIEF ENGINEER (REGULATORY), BEST Multi Storied Annex Bldg., Ground floor, Accommodation Road, Colaba, MUMBAI – 400001. Tel.No.22853483/ 22799530 dcemerc@bestundertaking.com	CHIEF ENGINEER (REGULATORY), BEST Multi Storied Annex Bldg., 1st floor, Accommodation Road, Colaba, MUMBAI – 400001. Tel.No.22040081/ 22799565 cer@bestundertaking.com

27	STREET LIGHTING CONSTRUCTION	ADMINISTRATIVE OFFICER DCESL's Establishment , Sewree Receiving Station, Annexe Bldg., 1st floor, P.Thakre Udyan Bus Terminus, Acharya Donde Marg, Sewree, MUMBAI-400 015. Tel.No. 7208940678	SUPERINTENDENT STREET LIGHTING (Construction) Sewree Receiving Station, Annexe Bldg., 1st floor,P.Thakre Udyan Bus Terminus, Acharya Donde Marg, Sewree, MUMBAI-400015. Tel.No. 7208940678
28	STREET LIGHTING MAINTENANCE	Assist. Administrative Officer Street Lighting (M), Bijlee Bhavan,1stfloor, Kussara Bunder Road, Opp. Alcock Dock, Kussara Depot, MUMBAI – 400 010. Tel. No. 80975 84832 (Off.) /83698 22467 (Mob.) Email: deslm@bestundertaking.com	Assistant Engineer Street Lighting (M), Bijlee Bhavan,1stfloor, Kussara Bunder Road, Opp. Alcock Dock, Kussara Depot, MUMBAI – 400 010. Tel. No. 80975 84832 (Off.) /70455 22898 (Mob.) Email: deslm@bestundertaking.com
29	TELE COMMUNICATION & ELECTRONICS	DIVISIONAL ENGINEER (T & E) TardeoBusStation,5thfloor, R.S. Nimkar Marg, MUMBAI-400008 Tel. No. 23090036 FAXNo.23090774 Email: dete@bestundertaking.com	DY.CHEF ENGINNER STREET LIGHTING SewreeReceivingStation, Annexe Bldg., 1st floor, P.ThakreUdyanBusTerminus, Acharya Donde Marg, Sewree, MUMBAI-400015. Tel.No.24116023
30	OPERATION & MAINTENANCE (SOUTH)	ASST.ADM.OFFICER(P) (Operation and Maintenance(South) 2ndfloor,ColabaOff-shore Bldg., Opp. Graduate Women's Hotel, Shahid Bhagat Singh Marg, Colaba, MUMBAI-400005 Tel.No.22154428	DIVISIONAL ENGINEER (Operation & Maintenance(South) 2nd floor,ColabaOff-shore Bldg., Opp. Graduate Women's Hotel, Shahid Bhagat Singh Marg, Colaba, MUMBAI-400005 Tel.No.22154428/.22799504 dems@bestundertaking.com
31	OPERATIONS & MAINTENANCE (CENTRAL SOUTH)	ASSIST. ADMINISTRATIVE OFFICER (Operation and Maintenance CS), Vidyu Bldg., 4th floor, L.T. Marg, Pathakwadi Lane, Opp. G.T. Hospital, Pathakwadi, MUMBAI-400002. Tel.No. 7208972488 Email: aaomcs@bestundertaking.com	SUPRINTENDENT ENGINEER (MCS), Viduy Bldg., 4th floor, L.T. Marg, Pathakwadi Lane, Opp. G.T. Hospital, Pathakwadi, MUMBAI-400002. Tel.No. 7208972488 Email: smcs1@bestundertaking.com
32	OPERATION & MAINTENANCE (NORTH WEST)	DIVISIONAL ENGINEER (Operation and MaintenanceNW), 2nd floor, Dadar Work Shop, Dadar, Mumbai –400014. Tel.No.7208940971 Email: demnw@bestundertaking.com	CHIEF ENGINEER (MAINTENANCE & WORKS .) 6TH Floor, Multi-Storied Building, Accomodation Road, Colaba, MUMBAI – 400 001. Tel.No.22799504 Email: cem@bestundertaking.com
33	OPERATIONS & MAINTENANCE (NORTH EAST)	ASST. ADMINISTRATIVE OFFICER (Operation and MaintenanceNE) 2ndfloor, Traffic Bldg., Anil Depot, MUMBAI-400022. Tel. No.8097585083 Email : aaomne@bestundertaking.com	SUPERINTENDENT (Operation and MaintenanceNE) 2ndfloor, Traffic Bldg., Anil Depot, MUMBAI-400022. Tel.No.: 8097585096 Email : supdtmne2@bestundertaking.com
34	OPERATIONS & MAINTENANCE (CENTRAL NORTH)	Assist. Administrative Officer (P) Operation & Maintenance (CN) Pit Shed Building, 1st Floor, Wadala Bus Depot, Wadala, Mumbai – 400031. Tel. No. 7304456157 Email: demcn@bestundertaking.com;	Superintendent Engineer Operation & Maintenance (CN) Pit Shed Building, 1st Floor, Wadala Bus Depot, Wadala, Mumbai – 400031. Tel. No. 7304456157 Email: smcn2@bestundertaking.com

35	ERCTION (SOUTH)	Asst. Administrative Officer ERCTION (SOUTH), 2nd floor, Bijlee Bhavan, Kussara Bunder Road, Mazgaon, 400010 Tel. No.7208972472 Email: aaoes@bestundertaking.com	MUMBAl	Asst. Engineer (SOUTH), 2nd floor, Bijlee Bhavan, Kussara Bunder Road, Mazgaon, MUMBAl-400010 Tel.No.7208972472 Email: aees2@bestundertaking.com	ERCTION
36	ERCTION (NORTH)	ASST.ADMN.OFFICER ERCTION (NORTH), 2ndfloor,BijleeBhavan, Kussara Depot, Opp. Alcock Dock, Kussara Bunder Road, Mazgaon, MUMBAl -400 010 Tel.No.72089 73140, aaoen@bestundertaking.com	Email:	SUPRITENDENT ERCTION (NORTH), 2ndfloor, BijleeBhavan, Kussara Depot, Opp. Alcock Dock, Kussara Bunder Road, Mazgaon, MUMBAl -400 010 Tel.No.72089 72484, Email: sen@bestundertaking. com	
38	ELECTRIC WORKS	SUPERINTENDENT (ELECTRIC WORKS) Ground floor, TTC Building, Tilak Road Extension, Wadala Bus Depot, MUMBAl-400031. Tel.No.24190801 Email: sew@bestundertaking.com	(ELECTRIC	CHIEF ENGINEER (CIVIL), 1st floor, Electric House, BEST Marg, Colaba, MUMBAl – 400 001. Tel.No.22799461 FAX 23741025 Email: cecivil@bestundertaking.com	
39	POWER PURCHASE	DIVISIONAL ENGINEER (POWER PURCHASE), Power Purchase Division, BEST Multi Storied Annexe Bldg.,1st floor, Accommodation Road, Colaba, MUMBAl - 400001. Tel. No. 22799733/22799595 Email: derc@bestundertaking.com		DY.CHIef ENGINEER (Regulatory), BEST Multi Storied Annexe Bldg., Ground floor, Accommodation Road, Colaba, MUMBAl –400001 Tel. No. 22799530/22799539 Email: derc@bestundertaking.com	
40	SYSTEM PROTECTION	SUPERINTENDENT (SYSTEM PROTECTION), Technical Training Centre Bldg., 2nd floor, Near Wadala Bus Depot, Opp. Dr. Ambedkar College, Tilak Road Extn., MUMBAl-400031. Tel.No.24186353/ 24164951 24146262Ext. 571 desp@bestundertaking.com	Email:	DEPUTY CHIEF ENGINEER DISTRIBUTION (NORTH) Workshop Building, 2 nd floor, Tilak Road, Khodadad Circle, Dadar, Mumbai-400014. Tel.No.24194503 Email: dcasn@bestundertaking.com	
41	REVIEW COMMITTEE	SUPERINTENDENT REVIEW COMMITTEE 7th Floor, New Ancillary Bldg., Accommodation Marg, Colaba, Mumbai – 400 001. Tel No.22799732		DEPUTY CHIEF ENGINEER REVIEW COMMITTEE 7th Floor, New Ancillary Bldg., Accommodation Marg, Colaba, Mumbai – 400 001. TelNo.22799762 Email: dcerc@bestundertaking.com	
43	DEMAND SIDE MANAGEMENT DSM CELL)	Assistant Engineer (DSM Cell) (Ground Floor, Multistoried Annex. Bldg., BEST Colaba Depot, Accommodation Road, Mumbai – 400 001 Email : dcdestm@bestundertaking.com Tel.No. 22799537,22799539		DY. CHIEF ENGINEER (Regulatory), Ground Floor, Multistoried Annex. Bldg., BEST Colaba Depot, Accommodation Road, Mumbai – 400 001 Email : dcemerc@ bestundertaking.com deedsm@bestundertaking.com Tel.No. 22799530, 22799539	