

**THE BRIHANMUMBAI ELECTRIC SUPPLY & TRANSPORT UNDERTAKING
(OF THE BRIHANMUMBAI MAHANAGARPALIKA)**

ELECTRIC SUPPLY BRANCH

PROCEDURE ORDER No. 246

ESO/DGMES/ 115 /2018

1st Feb' 2018

Sub.: 'Amnesty Scheme 2018' for recovery of Arrears.
- Meters removed between 1/10/2006 to 31/12/2014.

There are very large no. of cases where meters were removed from site for non-payment. In such cases outstanding is created which comprise of energy charges, DP charges and Interest of amount on arrears. In view of recovering these dues from consumers, GM has approved introducing of 'Amnesty Scheme 2018' for a period of 6 months. Detailed procedure and guidelines to be followed while dealing such cases in 'Amnesty Scheme 2018' is as follows:

1. The 'Amnesty Scheme 2018' shall be active for a period of 6 months.
2. All category of consumers are eligible to participate in this scheme.
3. Consumers can participate from 01/02/2018 to 31/07/2018.
4. Arrears amount as on meter removal date shall be paid by the consumer.
5. 100% IOA and DP to be waived off after recovery of arrears amount as on the date of meter removal.
6. Details of accounts applicable under this scheme along with respective recoverable arrears to be provided in the OLCCS system by IT department.
7. All the cases shall be processed through OLCCS system. After recovery of dues, the account to be closed after preparation of final bill.
8. DP and IOA to be waived off under 'DP waiver Adjustment Code - 76' and 'IOA waiver Adjustment Code - 46' respectively in OLCCS system.
9. No case shall be treated after 31/07/2018.
10. All Divisional Engineers of Customer Care dept. shall submit a monthly report giving details of Cases attended, Amount recovered, DP and IOA waived off.

AGMES


All Chief Engineers of E. S. Branch

All Deputy Chief Engineers of E. S. Branch

All Divisional Engineers of E. S. Branch

CMIT/SPMIT

cc: Dy.CAO, DyM(Audit)


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(R.J. Singh)
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